



7 YEAR WARRANTY

1. Subject to the conditions and limitations set out in this warranty below, Laminex New Zealand Limited, a division of Fletcher Building Products Ltd trading as Laminex New Zealand warrants to the original purchaser of any Laminex New Zealand Wall Panel solutions Button-fix™ for interior residential or commercial use that Laminex New Zealand will at its option, repair or replace any Laminex New Zealand Wall Panel solutions Button-fix without charge if it is defective directly as a result of its manufacture by Laminex New Zealand or its suppliers, or the materials used in its manufacture by Laminex New Zealand or its suppliers, during the first seven years after the initial purchase (proof of purchase will be required). Subject to paragraph 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from Laminex.

2. This warranty does not cover any defect caused by:

- any natural occurrence or any other circumstance beyond Laminex New Zealand's control; or
- failure to follow any procedures recommended by Laminex New Zealand, at the time of fabrication and installation, for the fabrication and installation of Laminex New Zealand Wall Panel solutions Button-fix; or
- physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, improper maintenance, normal 'wear and tear', burns, exposure to chemical products; or
- general fading and discolouration (exposure to sunlight should be avoided); or
- the product being used in applications that are not recommended by Laminex New Zealand in the product literature published; or
- where the defect has been caused by faulty workmanship by any person other than Laminex New Zealand; or
- variation in colour, pattern, shade of the material against the sample material, displays and/or printed illustrations

The warranty also does not cover:

- where the defect is trivial or insubstantial; or
 - where, as at the date of notification of the defect to Laminex New Zealand, the defective product no longer forms part of Laminex New Zealand's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type as is possible from Laminex New Zealand's then prevailing stock range; or
 - anything that has been disclosed as a feature or limitation of Laminex New Zealand Wall Panel solutions Button-fix in any literature published by Laminex New Zealand; or
 - use of Laminex Wall Panel solutions Button-fix with panels other than the recommended Laminex New Zealand Decorative Panels, as the Laminex New Zealand Wall Lining system has been tested as a system incorporating appropriate Laminex New Zealand Decorative Panels;
3. This warranty applies only to Laminex New Zealand Wall Panel solutions Button-fix:
- Purchased from Laminex New Zealand after 1 February 2015 for interior residential or commercial use in New Zealand;
 - That has remained installed at the location at which it was first installed after its sale by Laminex New Zealand;
 - Which has been installed, maintained, used and protected in the manner recommended by Laminex New Zealand, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning Laminex New Zealand Wall Panel solutions Button-fix, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to Laminex New Zealand at the address given below; and
 - where Laminex New Zealand has been notified of the defect within seven days of the first person to become aware of it.

4. Costs of claiming:

- Laminex New Zealand will bear the expense of the reasonable labour charges which are necessary for the repair or replacement of the Laminex New Zealand Wall Panel solutions Button-fix Product covered by this warranty. When submitting a claim, please provide details of the quantum of the labour charges necessary for the repair or replacement of the Laminex New Zealand Wall Panel solutions Button-fix (including any quotes you have obtained verifying the labour charges).
 - If Laminex New Zealand considers that you have incurred or will incur reasonable labour charges which are necessary for the repair or replacement of the Laminex New Zealand Wall Panel solutions Button-fix covered by this warranty, it will pay you the amount of those charges or pay those charges directly to a third party to undertake the necessary repair or replacement works.
 - Subject to a), the person claiming the warranty will bear all other expenses of claiming the warranty.
5. A replacement product may not be reasonably available from Laminex New Zealand in the same shape, type or colour as the original Laminex New Zealand Wall Panel solutions Button-fix product covered by this warranty. If a replacement product of the same shape, type or colour is not reasonably available, Laminex New Zealand reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from Laminex New Zealand's then prevailing product range in satisfaction of its obligations under this warranty.

6. Except as expressly provided in paragraphs 8 and 9, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex New Zealand Wall Panel solutions Button-fix are excluded. Without limiting the generality of the preceding sentence, Laminex New Zealand will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of Laminex New Zealand Wall Panel solutions Button-fix.

7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between Laminex New Zealand and a person, or Laminex New Zealand's relationship with a person, which has acquired Laminex New Zealand Wall Panel solutions Button-fix, or otherwise gives that person a particular remedy against Laminex New Zealand, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in or, as the case may be, apply to that contract or relationship. However, Laminex New Zealand's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at Laminex New Zealand's option, in any one or more of the ways permitted by that legislation including, where so permitted:

- If the breach related to Laminex New Zealand Wall Panel solutions Button-fix:
 - The replacement of Laminex New Zealand Wall Panel solutions Button-fix or the supply of equivalent product;
 - The repair of Laminex New Zealand Wall Panel solutions Button-fix;
 - The payment of the cost of replacing Laminex New Zealand Wall Panel solutions Button-fix or acquiring equivalent product; or
 - The payment of the cost of having Laminex New Zealand Wall Panel solutions Button-fix repaired; and
 - If the breach relates to services:
 - The supplying of the services again; or
 - The payment of the cost of having the services supplied again.

8. Please note that the benefits given by this warranty are in addition to other rights and remedies of the person under a law in relation to the goods or services to which this warranty relates. This warranty should not therefore be read as an exclusive statement of the rights of the original purchaser or any other person.

9. Where the Laminex New Zealand Wall Panel solutions Button-fix is supplied to the original purchaser for business purposes in terms of sections 2 and 43 of the Consumer Guarantees Act 1993, the provisions of the consumer Guarantees Act 1993 do not apply to such supply.

10. This warranty does not cover any other product used or installed in connection with Laminex New Zealand Wall Panel solutions Button-fix.

11. This warranty is not transferable or assignable.

12. Any inquiries regarding this warranty should be sent to:

Laminex New Zealand Wall Panel solutions Button-fix Warranties,
Laminex New Zealand,
PO Box 12270, Penrose,
Auckland, 1642.

Inquiries can also be made by calling 0800 303 606 or emailing info@Laminex.co.nz.

13. To claim this warranty, please send the following written details to the address set out above:

- Your name, address and telephone number
 - Place where the Laminex New Zealand Wall Panel solutions Button-fix Product was purchased and amount you paid for it. Please also provide a copy of your proof of purchase
 - If the Laminex New Zealand Wall Panel solutions Button-fix Product has been installed - the address at which it was installed, the date of installation, the name of the person and company that installed it, the quantum of the labour charges necessary for the repair or replacement of the Laminex New Zealand Wall Panel solutions Button-fix Product (including any quotes you have obtained verifying the labour charges)
 - Description of how the Laminex New Zealand Wall Panel solutions Button-fix Product is defective and when you found out that it was defective. Please also provide any photographs taken of the defect(s)
- After we receive your written claim, we will contact you to discuss. In some circumstances Laminex New Zealand may need to remove a sample of the installed Laminex New Zealand Wall Panel solutions Button-fix Product for testing.

Laminex
New Zealand®



For a sample call 0800 99 99 39. For more information visit laminexnewzealand.co.nz or call 0800 303 606.

Laminex New Zealand Wall Panels are manufactured (selected products and decors), marketed and distributed by Laminex New Zealand®, a division of FLETCHER BUILDING PRODUCTS LTD. Button-fix is marketed and distributed by Laminex New Zealand®, a division of FLETCHER BUILDING PRODUCTS LTD. In some cases, Laminex New Zealand uses computer generated imagery (CGI) to provide graphical representations of our products where actual photos are not available. The colours and finishes of the products featured within all Laminex New Zealand imagery are as close to the Laminex New Zealand range as CGI, photographic lighting and our printing processes allow. Different camera angles, although not designed to be misleading, can sometimes distort actual size and distances. Laminex New Zealand Wall Panels are no different than any other material in that darker colours will show scratches and superficial wear and tear more readily than lighter colours. Laminex New Zealand Wall Panels should be protected from strong, direct sunlight as continuous exposure may cause discolouration or fading to the surface. Please obtain a copy of the terms and conditions of the Laminex New Zealand Wall Panels 7 year Limited Warranty from laminexnewzealand.co.nz. This warranty is in addition to any rights that may exist under the Consumer Guarantees Act (1993). ©Copyright Reserved. 2014, Laminex New Zealand®, Formica®, Laminex®, Melteca®, Seratone® are registered trademarks of Fletcher Building Holdings Ltd and used under licence by Laminex New Zealand®, a division of Fletcher Building Products Ltd.